

Implementing PPP's- Lessons Learned

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Three Processes That Have Taught Us the Most

- Implementing legislation
- Identifying and involving stakeholders
- Clearly communicating performance expectations



Implementing Legislation

- Passed years ago, never implemented
- Support no longer in place
- How to proceed unclear
- Resistance to change
 - Public and private sectors



Identifying and Involving Stakeholders

- Do your homework
- Meet with supporters & opponents
- Become familiar with formal and informal leaders, groups
- Respect and follow protocol



Clearly Communicating Performance Expectations

- Broad spectrum of stakeholders
 - Different backgrounds & opinions
- End results - how to get there
- Regular discussion, meetings
 - Agree on a process
 - Develop action steps
- Resolve issues before construction

